



Yieh United Steel Corporation (YUSCO)

## Training in Authorised Economic Operator (AEO) system to manage risk

**Category:** People  
**Sub-category:** Skill training

### Challenge

YUSCO has developed a safety policy plan which has been communicated to all employees. We are also implementing an Authorised Economic Operator (AEO) identification system to ensure the safety of the supply chain and avoid the threat from unsafe activities.

## Action

YUSCO is implementing the AEO system to ensure the safety of the company and its business partners.

This involves identifying and managing risks to the supply chain and adopting the appropriate risk assessment and management strategies to control those threats.

A series of training events have been held to increase the knowledge and skills of our staff. The training courses are divided into three categories:

1. Introduction to AEO, risk assessment and assessing internal risks.
2. Recognising internal risks to the business from suspicious freight or people. This component of the training also covers unusual stocking and shipping and alerting superiors to the problem.
3. Information security training shows employees how to keep information about YUSCO and its business partners safe.

By the end of 2013, we had trained 313 employees in the AEO system.

## Outcome

The training courses help our employees to act responsibly. They not only understand the AEO regulations, but they also familiarise themselves with risk control and supply chain safety, and are equipped with the skills to reduce the possibility of risk.

The courses enable employees to identify problems and reach AEO standards in the areas of stocking, shipping, mail, freight, suspicious behaviour, and information security.

Our actions have made our supply chain system effective and secure. We plan to obtain AEO certification and establish an integrated crisis management mechanism in the future.